# COMPASS Regulatory Compliance and Monitoring Alerts

Nancy Insuik and Laura Green

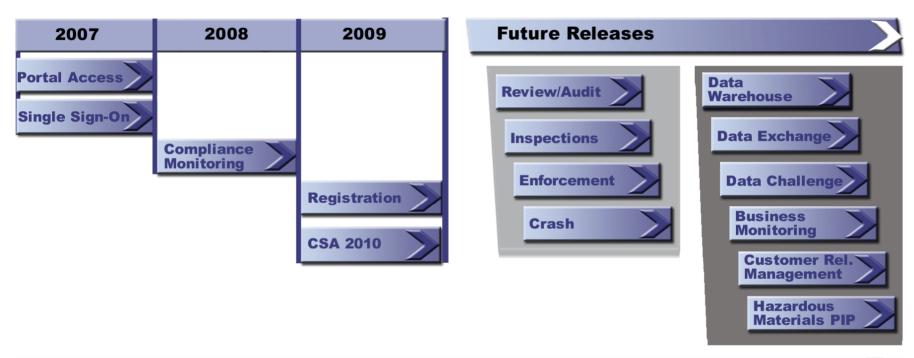
#### Agenda

- ▶ COMPASS Overview
  - COMPASS Objectives
  - COMPASS Roadmap
  - COMPASS Pilot
  - COMPASS Release 1
- ► COMPASS Regulatory Compliance and Monitoring Alerts
  - Scope
  - Who needs to be alerted to status changes
  - What status changes need to be communicated
  - How to communicate status changes
  - Implementation strategies
  - Training requirements

### **COMPASS Objectives**

- ► Improve data accessibility through simple sign-on and easier navigation
- ► Improve data consistency through database consolidation and integration
- ► Simplify data capturing and information reporting
- ► Increase productivity and efficiency by better integrating our information technology with our business processes
- ► Enable better policy and program decisions through improved data quality
- ► Reduce costs for operations and maintenance through consolidation and implementing industry best practices

#### **COMPASS** Roadmap



Information Management Authority/Conceptual Data Model/Enterprise Database/Metadata Repository



#### Pilot Scope

# ► Federal Program Managers

- Select Carrier for Compliance Review and assign Safety Investigators to perform the review
- Access MCMIS legacy system without additional login to perform other job functions

## ► Registered Carriers

- View company information specific to the Carrier including crashes, inspections, reviews and closed enforcement cases
- Access DataQs legacy system without additional login to challenge information

#### Release 1 Scope

- Select Carrier for Review or Safety Audit and assign Safety Investigators to perform the review or audit
- ▶ View Assignments
- View Company information
- Print or download Company Safety Profiles on an as needed basis at no charge
- Automated accounts management and role assignment
- Automated password reset and account unlock
- ► Single Sign-on to MCMIS, EMIS and L&I
- Context sensitive online help
- Online access to training materials
- ► Online survey and user feedback tools

### Release 1 Functionality – Accounts Management

#### Accounts Management

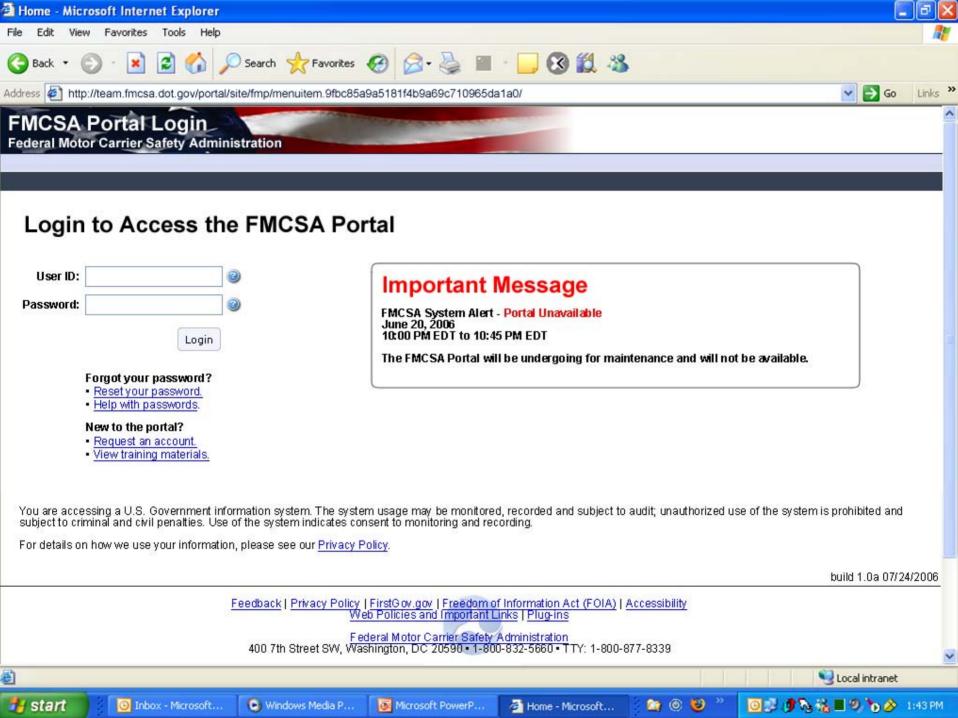
- Automates the registration process
- Automates password reset and account unlock requests
- Registers users for both COMPASS and legacy systems
- Everyone is to reregister through COMPASS
- Organization Coordinator is the internal Approver
- Authorized User is the registered public Approver

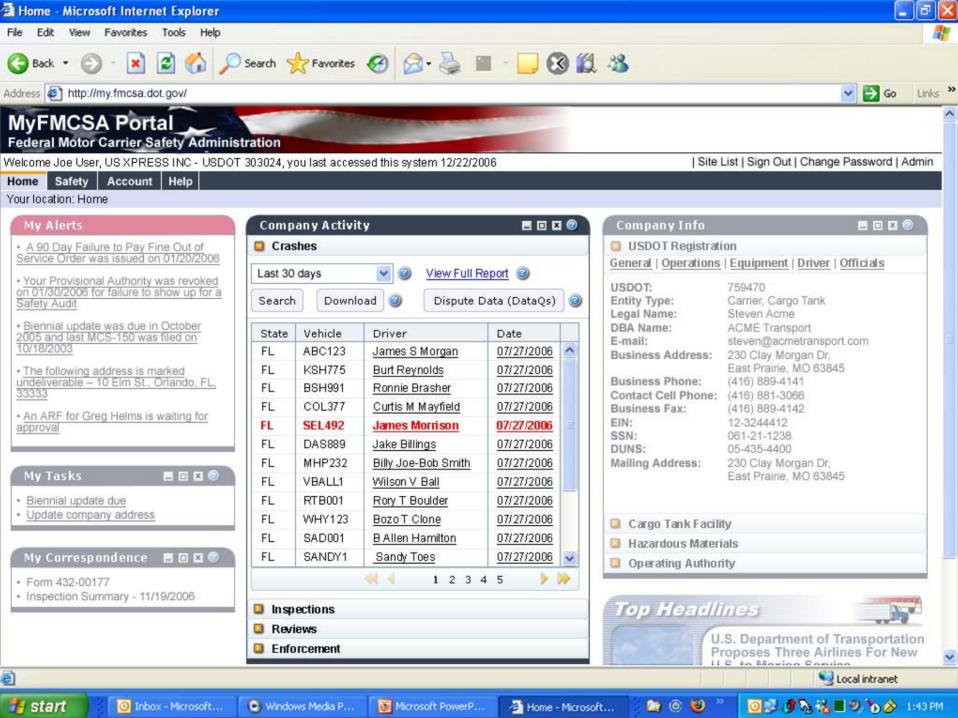
#### ► Roles

- By functionality not title
- Organization Coordinators / Authorized Users are able to assign and remove roles via the portal

# COMPASS Regulatory Compliance and Monitoring Alerts

- Activity that can cause status changes
  - Inspections
  - Crashes
  - Compliance Reviews
  - Safety Audits
  - Insurance filings
- Daily monitoring of status changes
  - New Entrant processing
  - Mexican Commercial Zone processing
  - Mexican deadly sin monitoring
  - HM Safety Permit monitoring
  - Compliance review rating processing
  - Insurance cancellation monitoring
  - Processing Out of Service Orders and Orders to Cease Operation
- Generate alerts
- Generate correspondence to company





#### **Discussion**

- ► Who needs to be alerted to status changes
- ► What status changes need to be communicated
- ► How to communicate status changes
- ► Implementation strategies
- ► Training requirements

#### For More Information

Jeff Hall
COMPASS Program Manager

jeff.hall@dot.gov 202.366.6560

Or

**Bill Coleman** 

**COMPASS Communications Manager** 

bill.coleman@dot.gov

To give feedback or ask questions e-mail <a href="mailto:compass@dot.gov">compass@dot.gov</a>